

The Southern Ontario Training Group
in partnership with the Durham Association for Family Respite Services
are pleased to announce a one-day presentation on

GETTING THE MAXIMUM HUMAN SERVICE FOR THE DOLLAR IN TIMES OF SEVERE FISCAL CONSTRAINT

DATE & TIME: Friday July 16, 2010 from 9:00am-4:30pm

PLACE: Durham Association for Family Respite Services, 850 King Street West Unit 20, Oshawa ON L1J 8N5

FEE: \$100.00

Fee includes refreshments & lunch Reduced rates are available.

WORKSHOP PRESENTERS: The workshop will be led by Wolf Wolfensberger & Susan Thomas of the Training Institute for Human Service Planning, Leadership & Change Agency, Syracuse University. Other associates may assist in the presentation.

DESCRIPTION OF WORKSHOP: Starting with the financial crisis of 2008 & continuing through the bail-outs & “economic recovery” plans of 2008 & 2009, our society has begun to experience hard financial times. Many people—including service planners & administrators, advocates, service recipients & their family members—have not come to grips with what we may be up against. Contrary to predictions, the current financial crisis could continue or even get worse; or if a recovery takes place, it could be followed by a second—possibly even bigger—crisis. Even if a recovery takes place, the long era of steady growth prior to 2008 may not repeat itself.

When resources for services shrink, services & their related advocacy bodies often enter into fierce & irrational competition with each other for remaining funds. The implied messages are “cut everyone else but not us.” What is needed is a rational approach to the over-all situation as well as strategies that can be applied by & to all human services for how economies might be achieved. When services have to be cut back or sacrificed, what services should be defended the most? If the service sector cannot come up with rational proposals, then ignorant or ill-meaning parties may impose maladaptive policies.

This presentation will first spell out cold hard facts: the reality of the current fiscal constraints, reasons for their likely continuation or reoccurrence, the unwillingness (so far) of virtually all parties that have a stake in the issue to work adaptively with each other, & the need to surrender wishful thinking & trust in parties who are misinformed or not telling the truth. High-order criteria for cost containing schemes, plus twelve specific usable strategies for containing costs or maximizing service recipient benefits when costs are constrained, will be outlined. Many of these guidelines make sense at any time, but take on special urgency when funds are tight. This presentation is meant primarily for people who are in a position to shape human service policies, via their position either in service organizations, in relevant advocacy bodies, in societal policymaking bodies such as government, or in teaching & consulting positions.

FORMAT OF WORKSHOP: The presentation will be conducted in lecture style with visual aids. There will be several occasions for questions & discussion. There will be breaks for refreshments about midmorning & mid-afternoon as well as a break for lunch. Lunch is provided as part of this workshop fee.

TO REGISTER: Please complete the registration form on the back of this flyer. Return form to: Patty Weatherall at the Durham Association for Family Respite Services, 850 King Street West Unit 20, Oshawa ON L1J 8N5. You may also e-mail Patty at pweatherall@dafrs.com or fax to (905)436-3587. **Please feel free to call Patty at (905)436-2500 ext. 2304 with any questions.**

REGISTRATION FORM

One-Day Presentation:

“Getting the Maximum Service for the Dollar in Times of Severe Fiscal Constraint.”

NAME: _____

ADDRESS: _____

Organization Affiliation: _____

PHONE: _____ FAX: _____

E-MAIL: _____

Fee: \$100.00 per person

Refreshments & lunch are included as part of the workshop fee.

If you have any questions please call Patty Weatherall at (905) 436-2500 ext. 2304 or e-mail pweatherall@dafers.com .

Make check or money order payable to The Durham Association for Family Respite Services and send to:

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850 King Street West Unit 20
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